Rail Security Management System

Client: Mitie Facilities

Contact Name for reference: Tim Garrett – Station Manager

Contact Details for reference: tim.garrett@mitie.com

Project Value: Varying

Start Date: March 2018

Finish Date: Ongoing (now with ABM Facilities, who replaced Mitie)

Description:

Derisk were appointed by Mitie Facilities to provide a documented rail security management system to enable them to comply with the Department for Transport (Land Transport Security Division) National Railways Security Programme (NRSP) at their station.

Derisk's appointment included the following duties:

- Preparation of station security plans.
- Preparation of risk assessments.
- Preparation of briefing packs.
- Preparation of training materials.

This was to ensure that not only was a documented system in place, but that all relevant workforce stakeholders were also suitably trained and competent in NRSP doctrine.

Our Principal Rail Consultant utilised his extensive knowledge from working as a nominated security contact (NSC) within Network Rail / High Speed 1 to provide a full documented and practical system for the client.

Project Challenges:

Initiation of the project was at the beginning of March 2018. The DfT mandated that all UK rail stations need to be fully compliant with the NRSP by 1st April 2018. The Client, not being recognised as being a Station Facility Operator (SFO) despite being registered as such, had not been provided with any documentation, guidance or advice from taking over as operator at this location in 2013.

There were no existing domestic security materials or processes in place, which meant that within the restricted timescale a full compliant system had to be devised, created and put into place with training also delivered before the compliance date. The client was undertaking out-of-date security patrols which had to be replaced with more focussed security checks to DfT standards.

As the Client was incorrectly not recognised as SFO, the station landlord acts under the NRSP as "regulated roles" – this meant that the security, enhanced security, communications plans and risk registers had to be adapted to suit this unique operation.

This was completed within a total of six working days.